

KIDS' PLAYROOM RULES & SAFETY INSTRUCTIONS

Dear Guests, in order to ensure that our younger guests enjoy a safe, fun, and enriching experience at our Playroom, we kindly ask you to follow the rules below.

1. **Age Limit:** The Kids' Playroom is designed for children between the ages of 2 and 12. Children of the ages 5-2 must be accompanied and supervised by parents or guardians at all times, unless caretaking services are employed.
2. **Registration:** Parents or guardians must complete the registration form before leaving their child at the Playroom. Accurate contact information must be provided at all times.
3. **Supervision:** Children are under the supervision of our trained staff during activity hours. However, parents or guardians remain ultimately responsible for their children.
4. **Health Condition:** Children with contagious illnesses, fever, open wounds, or any condition that may affect other children should not attend the facility. Parents must inform staff of any allergies or medical conditions in advance.
5. **Hygiene Rules:** Children must follow basic hygiene rules. Hands should be cleaned regularly, especially before and after activities. Appropriate and clean clothing must be worn.
6. **Personal Belongings:** Personal valuable items, toys, or electronic devices should not be brought to the Playroom. The hotel is not responsible for lost or damaged personal belongings.
7. **Prohibited Behavior:** Bullying, aggressive behavior, or actions that may harm other children are strictly prohibited. Staff reserves the right to refuse participation if necessary.
8. **Food and Beverages:** External food and beverages are not allowed unless approved by staff due to allergy concerns for other children.
9. **Activity Participation:** Children are expected to follow staff instructions during activities. Participation in activities is voluntary but encouraged.
10. **Pick-Up Procedure:** Children may only be picked up by the registered parent or guardian. Identification may be requested by staff for security purposes.
11. **Emergency Situations:** In case of an emergency, parents will be contacted immediately using the information provided during registration.
12. **Operating Hours:** The Playroom operates during designated hours. Parents are responsible for dropping off and picking up their children on time.

